

Dear Cold Spring Water System Customer,

The Village of Cold Spring Water Department has contracted with East National Water, LLC of Palmer, MA to replace the existing water meter reading equipment throughout the Villages of Cold Spring, Nelsonville and several properties in the Town of Philipstown. The equipment will be replaced at no cost to the customer. The process is mandatory and we request a one hour window of time to schedule the appointment at your residence. Someone must be present for the meter installation to take place.

**Please call East National Water, LLC at their toll free number 1-800-252-8556 to schedule an appointment** to have your meter replaced. The office is staffed from 8:00 AM to 4:30 PM. If you call outside these hours you may have to leave a message. You will be contacted to arrange your meter change out appointment. **You may also schedule online at: [eastnationalwater.com](http://eastnationalwater.com)** by clicking the appointment link.

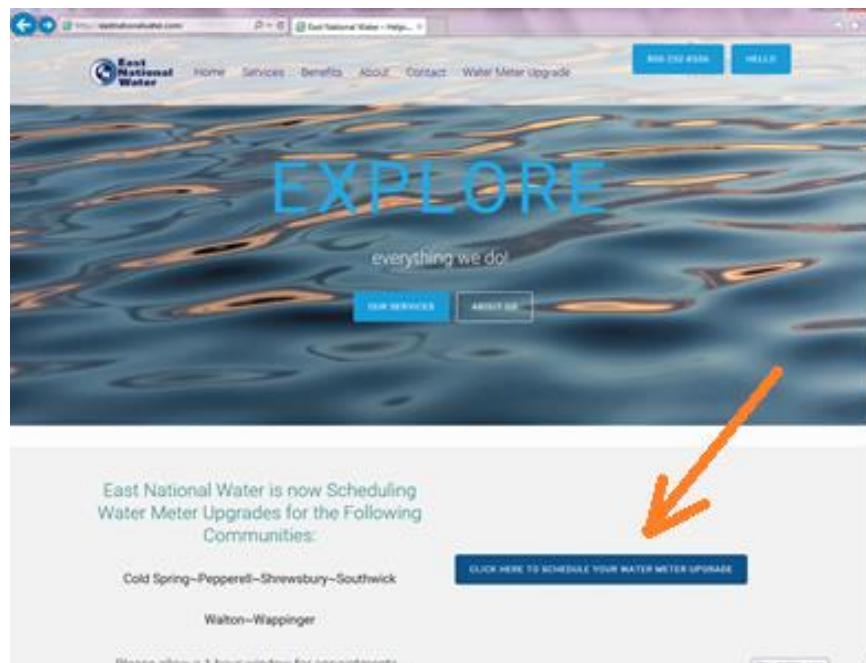
If you have any questions regarding this program please call the Village of Cold Spring Office at 265-3611 (8:30am -5:00 pm), or Water Department at 265-9293 (7:30 am - 3:00 pm).

**Please make sure the area around your meter is accessible prior to your scheduled appointment.**

Your cooperation is greatly appreciated.

Sincerely,

Greg Phillips  
Superintendent of Water & Wastewater  
Village of Cold Spring



This is a screenshot of the Home Page for East National Water, LLC. Clicking the tab, indicated here by the orange arrow, allows the user to schedule an appointment electronically